# Air Cargo Revenue Management: flexible products & robust optimization

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# Cargo Dynamics: uncertainty in number of shipments (20 Cargo vs 200 PAX)





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## Uncertainty in number of shipments per flight



# Cargo Dynamics: uncertain capacity



Luggage from passengers consumes potential cargo space



`Last minute' changes to airplane schedules related to PAX optimization





# Cargo Dynamics: uncertain volume & weight



E.g., moving companies do not know exactly how much volume & weight household goods will be consuming









# Cargo Dynamics: uncertain price/kg & price/m3





Uncertainty in price per m3 per shipment

1000

Price per m3

1250

800

600 Frequency 400

200

0

250

500

750

## Price/kg and price/m3 vary highly per shipment

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## RM process in Cargo





## Accept/reject



## RM process in Cargo







# In formulas: classic RM case (DLP)



objective volume constraint weight constraint

Uncertain capacity Uncertain demand





# In formulas: classic RM case (DLP)



objective volume constraint weight constraint

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## Flexible Products

## A **flexible product** is a set of alternatives offered by a firm such that the customer is assigned to one of the alternatives at a later point in time







# Flexible Products Explained



## Quotes for 1000kg, 6m3 PHX-IAH request:

- 1. Dep 9:00: \$2,00/Chkg
- 2. Dep 13:00: \$2,00/Chkg





# Flexible Products Explained



## Quotes for 1000kg, 6m3 PHX-IAH request:

- 1. Dep 9:00: \$2,00/Chkg
- 2. Dep 13:00: \$2,00/Chkg
- 3. Tbd: \$1,90/Chkg

## **Flexible Products** Offer quote to ship goods within time window Airline assigns flight later on Mitigate demand over resources











# Dynamic Programming & Flexible Products – challenges

$$V_{t}(x_{v}, x_{w}, y) = \sum_{j=1}^{n} p_{j} \max\{r_{j} + V_{t-1}(x_{v} - v^{j}, x_{w} - w^{j}, y), V_{t-1}(x_{v}, x_{w}, y)\}$$
$$+ \sum_{k=1}^{f} p_{k} \max\{\rho_{k} + V_{t-1}(x_{v}, x_{w}, y + e_{k}), V_{t-1}(x_{v}, x_{w}, y)\}$$
$$+ (1 - \sum_{j=1}^{n} p_{j} - \sum_{k=1}^{f} p_{k})V_{t-1}(x_{v}, x_{w}, y)$$

State space:

$$S = \left\{ (x_{v}, x_{w}, y) \middle| \begin{array}{l} x_{v} + A'z \leq V, \\ x_{w} + B'z \leq W, \\ y - Uz = 0 \end{array} \right\},\$$

With

 $x_v \in \mathbb{R}^m_{\geq 0}$  = available volume per leg i = 1, ..., m $x_w \in \mathbb{R}^m_{\geq 0}$  = available weight per leg i = 1, ..., m $y \in \mathbb{N}^f$  = booked flexible shipments



# Dynamic Programming & Flexible Products – challenges

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## Specific products Flexible products



## Dynamic Programming & Flexible Products – challenges

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With

 $x_v \in \mathbb{R}^m_{>0}$  = available volume per leg i = 1, ..., m $x_w \in \mathbb{R}^m_{\geq 0}$  = available weight per leg i = 1, ..., m $y \in \mathbb{N}^{f}$  = booked flexible shipments

Resource consumption of over time! Therefore, traditional legdecomposition does not work!

flexible products may change



## Specific products Flexible products



## Solution: robust recourse model

Recourse modeling:  $y = v^t + P_t \zeta v^t$ Let future decision depend on results from the past



# Solution: robust recourse model

max

*s.t.* 

- $$\begin{split} \sum_{t=1}^{T} \rho_t^T (\nu^t + P_t \zeta v^t) \\ \sum_{t=1}^{T} A^t (\nu^t + P_t \zeta v^t) &\leq V \\ \sum_{t=1}^{T} B^t (\nu^t + P_t \zeta v^t) &\leq W \\ \nu^t + P_t \zeta v^t &\leq D_t + \zeta_t \\ \nu^t + P_t \zeta v^t &\geq 0 \end{split}$$
- Accounting for **stochasticity** in model
- Allows *flexible products* to mitigate demand
- Deals with uncertainty through robust optimization



# Thank you

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